



INTERNET BANKING AMENDMENT REQUEST - INDIVIDUAL

Date: _____

The Manager
The Mauritius Commercial Bank (Seychelles) Ltd

APPLICANT'S DETAILS (PLEASE USE BLOCK LETTERS)

SURNAME: _____

NAME: _____

NIN/VALID PASSPORT NO:

E-MAIL ADDRESS:

(maximum 35 characters)

USER ID: _____

Amendment request:

- Provide me with a new Security Token in replacement of lost/damaged* (delete as appropriate) token.
- Please debit my account number for any charges relative to the replacement and send the Security token to _____ Branch for collection.
- Change my transaction authentication mode from:
 - Security token to OTP (kindly provide a valid mobile number: _____).
 - OTP to security token and send to _____ Branch for collection.
- Reinstate my security token (provide existing token number: _____).
- Reissue a User ID and send the User Id to _____ Branch for collection.
- Reissue a Login Password (Your Login Password shall be sent to the above-mentioned e-mail address).
- Unblock my access to my Internet Banking Service.
- Temporarily deactivate my Internet Banking Service.
Reasons: _____
- Reactivate my Internet Banking Service.
- I hereby request the bank to cancel my Internet Banking Service with immediate effect and (if applicable) return my Security Token bearing serial number _____.
Reasons: _____

Amend my Daily Funds Transfer Limit (DFTL) to:

- SCR 10,000 SCR 25,000 SCR 50,000
 SCR 100,000 SCR 250,000 SCR 500,000

I hereby request the bank to change my IB option to:

- View only
 View + Own Account transfer (One Time Password shall be sent to your registered mobile number)
 All options (Daily Funds Transfer Limit mentioned above should be selected and a Security Token shall be provided to you)

Please debit my account number _____ for any charges relative to the token and send the Security Token to _____ Branch for collection.

One time Password (OTP)

I understand that a One Time Password (OTP) is a password that is valid for only one transaction effected on MCB IB. The OTP which shall be used exclusively with respect to the transaction which has generated the OTP. I also understand that the OTP shall be sent to me by SMS to authorized transaction On MCB Internet Banking. This apply only for local mobile numbers.

(S) _____

For any further information or assistance, please call us on **+248 4284555**.

FOR BANK USE ONLY	
Date: _____	Customer Number: _____
Time received: _____	
Signature confirmed by: _____	
Checked by:	
Name: _____	
(S) _____	BU: _____
Cards & Remote Channel BU	
Processed by:	Verified by:
Name: _____	Name: _____
(S) _____	(S) _____